



Technical Data Sheet

July 2018

| THE PLATFORM | |
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| Hosting & Performance | <ul style="list-style-type: none"> • Highest possible uptime of 99.9% <ul style="list-style-type: none"> ◦ 99.99% uptime available with Stacks Premium • Less than five (5) second average page response times • Less than eight (8) hours planned maintenance/year • Structured for SEO best practices <p>*See the Stacks Security White Paper for more details</p> |
| Back Ups | <p>Backups are taken care of by the Stacks team and our response times are as follows:</p> <ul style="list-style-type: none"> • The Recovery Time Objective (RTO) is six (6) hours • The Recovery Point Objective (RPO) is two (2) hours <p>These objectives are obtained in part because customers are backed up on the following schedule:</p> <ul style="list-style-type: none"> • Hourly and retained for seven (7) days • Daily and retained for two (2) years <p>Backups are encrypted and stored online in Amazon S3.</p> |
| Storage | <p>5GB is allocated to each Stacks powered website. Additional space can be purchased.</p> <p>Files of up to 256 MB can be uploaded to a Stacks website. These files are stored and managed within the Stacks Media Browser with file sharing between domains permitted.</p> |
| Consortia Value | <ul style="list-style-type: none"> • Multi-Domain • Shared instance for improved pricing • Unique domains • Unique look and feel • Publish content to one, some, or all sites • Ability to share files |
| Accessibility | <p>WCAG 2.0 Level A compliant. Offers guidance and a variety of tools that empower all users creating content in the platform to align that content quickly and easily with the accepted standards by leveraging the following:</p> <ul style="list-style-type: none"> • Introductory text and shortcuts for screen reader patrons • Elimination of most tables to improve searching with screen readers or keyboard controls • Help text and compliance reminders for content creators • Descriptive page titles, section header tags and selected link labels • Streamlined code for simpler page structures • Detailed alternative text image descriptions • Decreased page size and list pagination for shorter download times for all patrons • Implementation of WAI ARIA (Accessible Rich Internet Applications) coding standards from W3C consortia that work in conjunction with HTML5's built in accessibility features |
| Compatibility | <p>Supports all modern browsers and devices including:</p> <ul style="list-style-type: none"> • Google Chrome • Firefox • IE10+ • Android 4.1+ • iOS9+ |

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| Customizable & Responsive Themes | <ul style="list-style-type: none"> Fully responsive for phones, tablets, laptops, desktops etc. New themes added every quarter Custom color palettes, backgrounds, etc. Change look and feel in seconds |
| Users | <ul style="list-style-type: none"> Granular user roles with library-specific hierarchy <ul style="list-style-type: none"> Administrator, Moderator, Editor, Contributor and User Supports content moderation <ul style="list-style-type: none"> Set workflow states for content types that trigger email notifications for review in order to publish content Schedule publish and expiry dates for content |
| The Integrations - Quick and Easy to Configure | |
| Search Integration <i>*Additional details can be found under 'Features' on the Stacks website.</i> | <ul style="list-style-type: none"> Full <i>EBSCO Discovery Service</i> (EDS) API integration All major external catalogs available for integration including: <ul style="list-style-type: none"> Polaris PowerPAC, SirsiDynix Enterprise, iii Sierra, OCLC WorldCat, Evergreen, Koha OPAC, Ex Libris Primo, VuFind, Bibliocommons, Max.3, and more Website search Stacks Bento search <ul style="list-style-type: none"> EDS, Website & ILS* results simultaneously Highly configurable with drag & drop layouts <p><i>* Integrated Library System (ILS) integration required</i></p> |
| Authentication | <p>Supports providers including:</p> <ul style="list-style-type: none"> OpenAthens, SAMPL SSO, ILS systems, SIP2 and more <p>See the Stacks Specifications webpage for Authentication details</p> |
| Cover Art | <ul style="list-style-type: none"> EDS API Bowker Syndetics ChiliFresh Content Cafe <p><i>* Embedded in integrated search results details and utilized by Resource Flows with ILS integration</i></p> |
| Reviews | <ul style="list-style-type: none"> ChiliFresh Baker & Taylor <p><i>* Embedded in integrated search results details</i></p> |
| Recommendations | <ul style="list-style-type: none"> Novelist Select <p><i>* Embedded in integrated search results details</i></p> |
| Analytics | <ul style="list-style-type: none"> Google Analytics Piwik Analytics |
| IP Whitelist | Provide immediate online access to digital resources and electronic materials using Stacks IP Whitelist feature paired with exclusive EDS integration |
| The Dashboard - Customizable Workspace for Quick Access to Features | |
| Events Management | <p>Create and manage events listings including:</p> <ul style="list-style-type: none"> Recurring with exceptions option Schedule publish and expiry dates Online registration <ul style="list-style-type: none"> Ability to create limits Calendar and list views Customizable filters Robust reporting |

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| Callouts | Create calls to action to highlight key resources available to users: <ul style="list-style-type: none"> • Supports images, title, description, links • Navigation best practices used |
| Collections | Collections helps you to manage all your remaining disparate resources or internal content repositories. |
| Database Listings | Supports all database providers as well as: <ul style="list-style-type: none"> • Customizable categories • Quick features • Filter, sort, or search listings • Tailored aggregate view with facets and filters |
| Directory Listings | Designed to organize people, places and/or things <ul style="list-style-type: none"> • Supports rich media embed with full WYSIWYG • Tailored aggregate view with facets and filters |
| Easy Forms | Create surveys, polls and webforms quickly <ul style="list-style-type: none"> • Supports all field types (radio buttons, text, etc.) • Robust submission analysis and reporting |
| Index Pages | Create index pages that can be quickly and easily organized and presented to your users. |
| Location & Hours | Supports Google Places Integration <ul style="list-style-type: none"> • Set location and hours for one or many locations as well as contact information and interactive maps |
| Landing Pages | Create customized Drag & Drop landing pages <ul style="list-style-type: none"> • Supports Callouts, Sliders, Resource Flows, Events, News Articles, Feeds |
| Link Checker | Quickly locate and repair broken links |
| News Articles | <ul style="list-style-type: none"> • Supports rich media embed with full WYSIWYG • Tailored aggregate view with facets and filters |
| Pages | <ul style="list-style-type: none"> • Supports rich media embed with full WYSIWYG |
| Patron Modal | The Patron Modal is an alert tool that allows administrators to create an alert and specify where it is to be located on the website. |
| Research Guides | <ul style="list-style-type: none"> • Supports rich media embed with full WYSIWYG • Tabbed layouts with masonry tiles for complex tutorial content • Tailored aggregate view with facets and filters |
| Reserves | <ul style="list-style-type: none"> • Tailored aggregate view with facets and filters • Course or program reserves • Supports all file types |
| Resource Flows | <ul style="list-style-type: none"> • Book lists/carousels • Pull from and link to ILS, EDS or Flipster resources |
| Room Bookings | Manage room bookings including: <ul style="list-style-type: none"> • Online booking • Multiple rooms • Multiple locations • Customizable categories • Zero conflict |
| RSS Feeds | <ul style="list-style-type: none"> • Supports all RSS and EBSCO feeds |
| Sliders | <ul style="list-style-type: none"> • Large Sliders for scrolling banners • Mini Sliders for quick links |
| Social Media | <ul style="list-style-type: none"> • Facebook, Twitter, LinkedIn, Google+, Pinterest, Flickr, YouTube, Instagram, Tumblr, ScoopIt! |

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| Filter Vocabularies | <ul style="list-style-type: none"> • Customizable controlled vocabularies used throughout your site to filter content |
| Included with ILS Integration Purchase: | |
| Authentication | <ul style="list-style-type: none"> • ILS Integration for "My Account" or SIP2 for limited functionality • SSO supported by OpenAthens <p>See the Stacks Specifications webpage for Authentication details</p> |
| Integrated Library Systems (ILS) Integration See the Stacks Specifications webpage for details | <p>All major ILS systems available for integration:</p> <ul style="list-style-type: none"> • iii API- Polaris, Sierra, Millennium, SirsiDynix API - Symphony and Horizon, ExLibris API - Alma/Primo, Voyager and Aleph, Worldshare Management Services (WMS) API, Koha • Evergreen, FOLIO - <i>coming soon</i> <p>Catalogs</p> <ul style="list-style-type: none"> • Bibliogo • EBMG (Evidence Based Medical Guidelines) • ILS Catalogs • Lucidea - SydneyPLUS Catalog • Microsoft SharePoint API • Mintel • Questel • And more... <p>Docuserve and rush requests</p> <ul style="list-style-type: none"> • Via Stacks Bento Search results <p>My Account features include:</p> <ul style="list-style-type: none"> • Authentication • View and renew items out • View, place and cancel hold requests • View account information, fees and fines • Create and manage saved lists <p>EDS Search features include:</p> <ul style="list-style-type: none"> • View item level details such as locations, call numbers, and item status • Place hold requests within search results • Stacks Bento Search box <p>Enhanced features include:</p> <ul style="list-style-type: none"> • Automation of Resource Flow creation |
| Mobile Application - Industry Leading Mobile Library Experience | |
| Mobile Friendly | <ul style="list-style-type: none"> • Phone and tablet friendly native mobile apps for iOS and Android • Deployed to the Apple App and Google Play Stores branded as your library • Enhanced user functions include digital membership cards, scan to place a hold in two clicks and interactive locations • When coupled with Stacks CMS, Event Registration, Room Bookings and Survey Submissions are supported • Meets ADA Standards on every device • Multi-language including English, French, Spanish, Hebrew, Arabic and more. |
| Stacks Search App | |
| Embedded Discovery | <ul style="list-style-type: none"> • Generate your own search bar with the power of Stacks Bento Search • Manage and experience responsive search from any website • The most customizable Discovery layer on the market |