



PUBLIC LIBRARIES
The New Library Experience

Create a New Library Experience

As a librarian, you can be challenged with budget constraints, explaining website updates to your tech team, and curating the right content and resources. Wouldn't you want a tool that can help do it all?

Meet Stacks, the platform that empowers you to create world class library experiences.

A Better Experience for Administrators

- Everything you need to create and manage your digital research experience
- Complete responsive content management system (CMS)
- Integrate *EBSCO Discovery Service*™ (EDS) for a powerful search experience
- Real time, integrated search results
 - ILS integrated catalog search
- Easily connect to third-party tools and data sets
- Accessible library website platform
- High performance on all browsers and all devices
- Subscription service benefits
 - Continuous deployment - 99.9% uptime guaranteed
 - Secure cloud hosting - backups, maintenance and support is covered
- Native Stacks Mobile app for iOS and Android

A Better Experience for Your Patrons

Stacks is the entire library experience. You make it easy for your patrons to find what they need, all from your website.

- Responsive design means optimal performance on all devices
- Connect patrons to the right content with a highly configurable *EBSCO Discovery Service*™ (EDS) search
- Stacks Bento Search integrates with your ILS to produce the best search results
- Instant multi-language support using Google Translate with over 100+ languages
- Personalized access to databases and full text EDS results via OpenAthens integration



Incredible Value to Consortia

Stacks makes library communities stronger than ever before with our One-to-Many feature that help empower groups of libraries to collaborate on content creation, curation and administration in meaningful and intuitive ways.

- Supports multiple domains/websites
- Supports a unique look and feel for each individual site
- Granular user roles, help manage workflow and content publication
- Share and publish content to one or many websites

The Power of Stacks Search

Search is a critical component of the digital experience. Stacks provides three easily configurable search formats: Discovery API, External Catalog, and Stacks Bento search.

Stacks allows you to link directly to the *EBSCO Discovery Service*™ (EDS) search interface or keep users in the same environment with unique search overlays for a seamless and responsive experience.

- Access all resources from one search bar
- Surface content in just one click
- Get relevant results every time

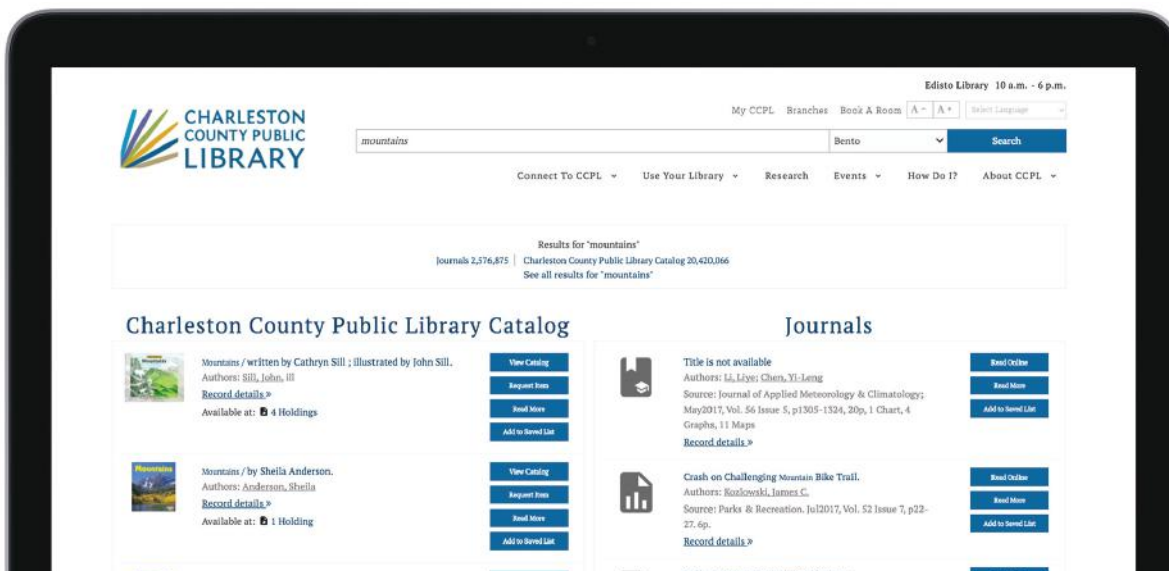
Bento Search

Stacks Bento search is an intuitive search format as it allows administrators to curate and customize the search experience of users. Stacks Bento searches multiple APIs such as EDS, external catalogs and the website simultaneously, enabling you to group and present results according to your user's specific needs.

Focus on Creating an Optimal Experience

Stacks is a Software-as-a-Service (SaaS), and that means that we take care of the maintenance behind the scenes so you can focus on creating a great user experience.

- No surprise costs make it easy to budget
- Never worry about expensive upgrades
- Never worry about security issues or risks
- Continuous deployment | 99.9% uptime guarantee
- Secure cloud hosting | backups, maintenance, support and more



Stacks Features

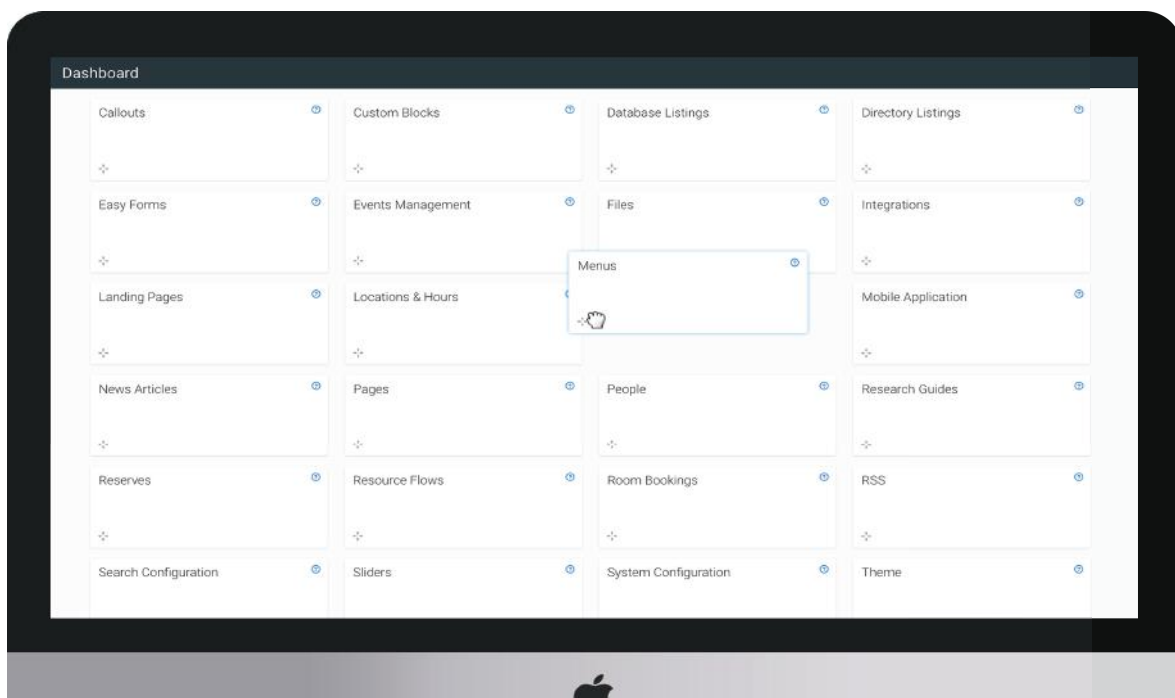
Below is a list of features available with the Stacks platform. This means more focus on creating content and a great experience and less worrying about the cost, maintenance and technology.

- 24/7 support desk
- Accessible
- Adheres to user experience best practices
- Analytics integrations
- Course reserves
- Cover art integrations
- Customizable themes
- Database portal
- Directory listings
- Events management
- Exclusive EDS integration
- External catalogs
- Filter vocabularies
- Granular user roles with moderation
- ILS integrations
- Location and hours – Google Places
- Multi-language support (100+ languages) – Google Translate
- News articles
- Recommendations integrations
- Research guides
- Resource flows
- Responsive design
- Reviews integrations
- Room bookings
- Share content between sites
- Social media integrations
- Supports a single website or many locations
- Supports third party JavaScript widgets
- Surveys and forms
- Web security
- **And more...**

Dashboard Driven

Stacks makes it easy to focus on delivering the best content and services. The Dashboard provides direct access to all that the Stacks platform has to offer right at your fingertips.

- Manage your content and resources from one place
- Drag-and-drop layout allows for quick access to editing tools
- One-Click access to Stacks Support including user manual content and video tutorials



Room Bookings Made Simple

Managing access to rooms is a breeze with Stacks Room Bookings. Create groups of rooms with unique hours, organize them into categories and customize their availability.

Patrons can book a room for a set period of time and a certain number of people by selecting a time and submitting the details of their booking.

Customize email notifications and reminders and take control of your bookings with the ability to accept or decline requests and never worry about double booking a room again.

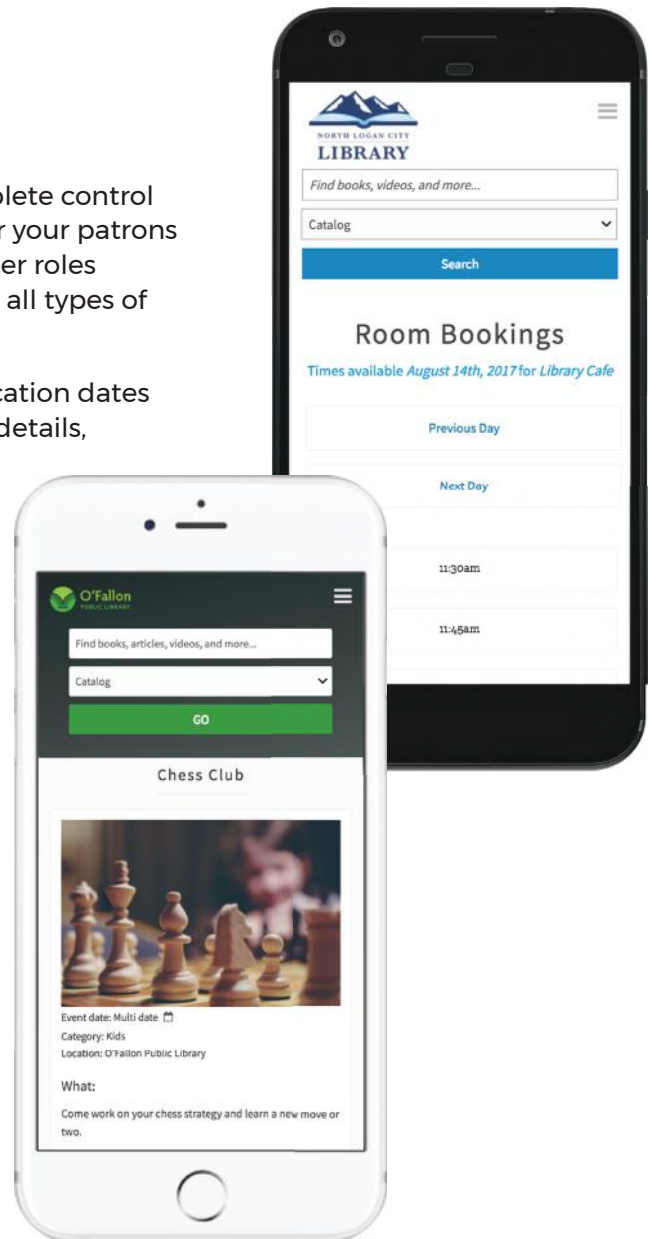
- Configure room categories and set group defaults
- Manage controlled vocabularies to filter and manage rooms
- Accept online and in-app booking without conflicts
- Manage email templates for automated confirmations, reminders and more

More Events, Less Management

Stacks Events Management lets you can take complete control of events. Navigating upcoming events is as easy for your patrons as it is for you to manage them. Leverage built in user roles and permissions to accommodate collaboration by all types of employees and personnel.

Create repeating events to save time, specify publication dates to control when patrons can view events and their details, manage registrations by setting limits and tracking attendance, then generate reports on attendance all from the comfort of the Stacks Dashboard.

- Create recurring events with exceptions
- Manage controlled vocabularies to filter and manage events
- Accept online and in-app event registrations with limits
- Schedule, publish and set expiration dates



Forms, Polls and Surveys Made Easy

Looking to collect feedback? Want to provide an easy way for patrons to connect with your library?

Stacks has you covered.

The Easy Forms feature can be used to build forms, collect and analyze responses for things like Contact Us, Suggest a Title for Purchase, feedback surveys and more. The Stacks Easy Forms tool makes it easy to drag in the fields you need, edit them as necessary and start collecting responses. Robust reporting also helps you to aggregate and analyze results.

"We are thrilled with our new website... from a day to day perspective, Stacks has made our life a ton easier.

Our old website also wasn't very mobile friendly, which was a frustration to many of our patrons. We love how stacks fits every device and every screen. There is no extra work on our part to make that happen, the platform simply responds."

Ryan Johnson, Assistant Director
O'Fallon Public Library



Going Mobile Has Never Been Easier

The Stacks Mobile app for iOS and Android offers an industry leading mobile library experience boasting rich integrations and exclusive functionality. When paired with the Stacks web platform, mobile app content is easy to manage and automatically updated when you make changes to your website.

Stacks Mobile is available exclusively through EBSCO Information Services.

App Features

Browse the library's catalog(s) and:

- View details, reviews, recommendations and cover art
- Retrieve call numbers and item status
- Scan a book anywhere and check availability or place a hold instantly



Manage 'My Account' including:

- View and renew current check-outs
- Review, place, and cancel holds
- Access digital library card
- Scan a barcode to place a hold request

Additional Features Available when Paired with Web Platform

When paired with the Stacks web platform, mobile app content is easy to manage and automatically updated when you make changes to your website.

- Register for programs and events
- Book rooms
- Complete and submit surveys
- Access databases
- Look and feel matches your Stacks website



CONTACT US **FOR A DEMO**

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STACKS COMMUNITY

